

# PRIVACY POLICY for KINEX TELECOM

At Kinex Telecom, Inc., we are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy or our practices with regards to your personal information, please email us at [support@kinextel.net](mailto:support@kinextel.net).

This privacy policy applies to all information collected through our website (such as <https://kinextel.net>) and/or any related services we provide.

## What information do we collect?

We collect personal information that you provide to us such as name, address, contact information, passwords, login credentials, security data and payment information.

- Personal information can include: Name, email address, mailing address, phone numbers
- Credentials can include: Usernames, passwords, password hints and challenges
- Payment data can include: Credit and Debit card numbers, bank routing information

All of this information is collected strictly in the interest of providing services to our customers. Customer make a good faith effort to provide complete and accurate information and it is up to the customer to update Kinex Telecom Inc. in case of any changes.

## How do we use your information?

The use of your information is pretty straightforward. We use it in providing services to you. Beyond that we would only use it to enforce our terms, conditions or policies or comply with legal requests like subpoenas.

## Will you my share information with anyone?

We do not share information with any 3rd parties. We only share information with your consent and to comply with laws.

## Do you use cookies on your websites?

We use cookies on our website only for user's to be able to silence pop-up notifications that are used for special communications like outages or upcoming maintenance events. We do not use the cookies for any other purpose.

## How long do you keep my information?

For as long as you have business with us. When we have no ongoing legitimate business need to process your personal information, we will fully delete your information from our systems.

Do you collect information from minors?

No.

Do you track what sites we visit on the internet?

No. In compliance with legal requests like subpoenas, we may provide the ip address(es) and personal contact information to law enforcement.

How can you contact us about this policy?

If you have questions or comments about this policy, you may contact us by email, phone or post:

Kinex Telecom, Inc.

PO Box 562

Farmville, VA 23901

[support@kinextel.net](mailto:support@kinextel.net)

Phone: 434-392-4804

Fax: 434-392-8955